FK 8.6-2

QUESTIONNAIRE

Dear clients of "Kontrol 94" Ltd.,

We hope that you will take some of your time to provide us with your objective and impartial evaluation of our services.

Please rate by mark **"X"** Your Opinion. On the questions that need text answear, please write in short. Your opinion is important to us and we would like to get a real evaluation.

This questionnaire aims to raise the quality of work of the LABORATORY with its clients.

We thank you in advance for your responsiveness.

Data for Client:					
- company -					
- representative -					
- performed service -					
Evaluation / Indicator	**Excellent**	**Very good**	**Good**	**Satisfactory**	**Poor**
Test quality	☐	☐	☐	☐	☐
Thoroughness of presented data	☐	☐	☐	☐	☐
Effectiveness in communication with clients	☐	☐	☐	☐	☐
Time for service performing	☐	☐	☐	☐	☐
Satisfaction of specific requirements	☐	☐	☐	☐	☐
Work with LABORATORY **staff**	☐	☐	☐	☐	☐
Work with LABORATORY **management**	☐	☐	☐	☐	☐
Do you consider continuing to use the services of the LABORATORY **to test your products?**	☐ Yes ☐ No				
Do you know that the LABORATORY **offers other services**?	☐ Yes ☐ No				
Recommendations for the work of the LABORATORY					
Date:	**Signature:**				

Thank you for your time!